

Service Agreement

Effective Date: May 3, 2025

1. Scope of Services

Extenso International Productions LTD ("we" or "us") offers creative services including content creation, photography, videography, social media strategy, branding, and design. All services are provided based on pre-agreed deliverables.

2. Duration

Agreements typically last for the time period specified in the project brief or proposal. Early terminations require written notice as outlined in Section 7.

3. Payment & Deposits

All pricing is agreed upon prior to project start. A non-refundable deposit is required to confirm services and secure booking. Final payments must be completed by the agreed delivery date unless otherwise arranged.

4. Refunds & Cancellations

Deposits are non-refundable within 48 hours of the confirmed date. Projects cancelled earlier may be eligible for partial refunds. Year-long contracts terminated early are subject to a 25% early termination fee on the remaining balance.

5. Intellectual Property & Licensing

All content created by EXTENSO remains the intellectual property of the company. Clients receive a non-exclusive license for personal or promotional use unless agreed otherwise. Alterations or filters on delivered media are not permitted unless granted written permission.

6. Artistic Direction

Clients agree to the creative direction and style of EXTENSO based on our portfolio. While we welcome input, artistic decisions are final and non-refundable.

7. Termination

Clients may terminate services with a 30-day written notice. Any completed work up to that date will be billed. Early terminations may result in added fees as outlined above.

8. Liability & Indemnity

Our liability is limited to the total cost of services rendered. Clients agree to indemnify and hold harmless EXTENSO and its affiliates from any claims or liabilities resulting from service usage or content publication.

9. Governing Law

This Agreement is governed by the laws of British Columbia, Canada, and adheres to all international business laws

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where applicable.

10. Contact

For any questions or clarifications regarding this agreement, please contact us at:

Email: contact@extensostudio.com

Phone: +1 437-788-7874